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## GrangeWire URGENT

March 18, 2020

We've been vigilantly monitoring the progression of COVID-19 (Novel Coronavirus) and want to ensure your clients don't suffer additional hardship.

Therefore, **we're suspending cancellations of policies due to nonpayment of premium.** In doing so, we will not issue late pay notices or charge late fees. This suspension will begin at 12:01 a.m. EDT on March 18, 2020, and end at 11:59 p.m. EDT on April 6, 2020.

This is not a waiver of payments due during the suspension period, but an extension or grace period to pay premiums for those directly impacted by the circumstances surrounding COVID-19.

Please contact our billing support team at (800) 425-1100 with questions or concerns and share this notice with your staff.

Thank you for your partnership.

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**YOU & GRANGE: COMMITTED. CONNECTED. PARTNERS.**



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